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Import Custom Frameworks +
Generate Starter Controls

Trustero Intelligence (TI) Playbooks

How to use two TI Playbooks to create a custom compliance framework and generate starter controls from that framework.

Why this workshop guide exists

This guide explains how to use two Trustero Intelligence Playbooks to create a custom compliance framework and generate starter controls from that framework.

The process uses:

1. **Import Custom Framework**
   Imports a custom compliance framework from a PDF or XLSX document.
2. **Generate Controls from Framework**
   Generates draft controls section-by-section from a selected compliance framework, with human approval before saving each section's controls.

The goal is to accelerate framework and control creation while keeping GRC SME review in the loop at the right points.

This process creates a strong starting point. It does not replace human QA, environment-specific tailoring, or the existing Trustero workshop process.

TI Playbook 1:

“Import Custom Framework”

What this playbook does

The Import Custom Framework playbook imports a custom compliance framework from a source document.

Supported source document types include:

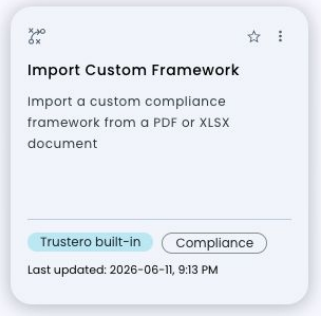
- PDF
- XLSX

This playbook creates the framework blueprint holder in the account.

The framework blueprint includes the framework’s structure, such as:

- Framework name
- Sections
- Requirement IDs
- Requirement names
- Requirement descriptions, where available
- Parent-child relationships between sections and requirements

This is the framework structure where controls will later be connected.



Process

Follow the interactive steps and prompts, after selecting the “Import Custom Framework” TI Playbook.

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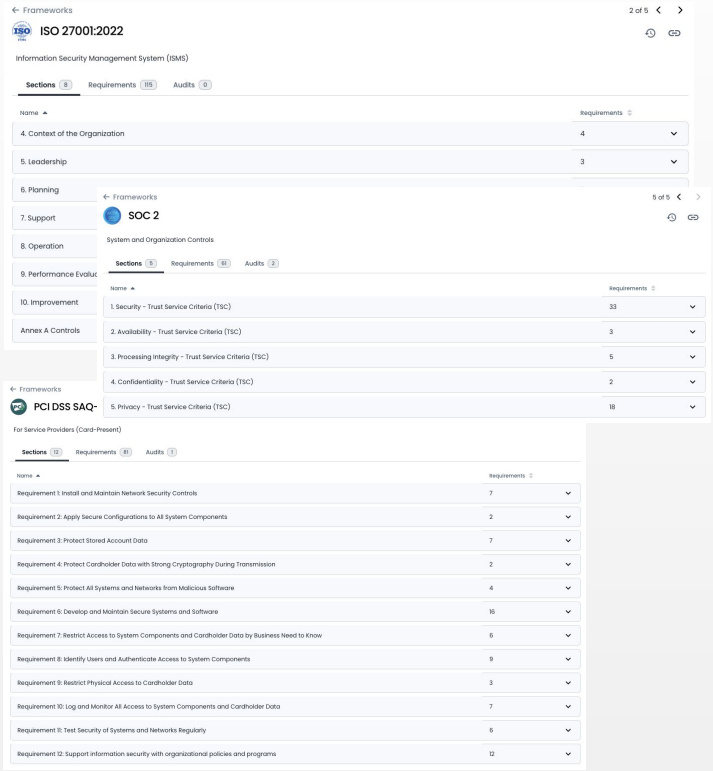
Human QA Checkpoint 1:

Framework Blueprint Review

After the Import Custom Framework playbook completes, a GRC SME should review the imported framework.

QA focus areas

Review Area	What to Confirm
Framework name	The name matches the source standard and version.
Section count	The imported section count makes sense against the source document.
Requirement count	The total requirement count appears complete.
Section names	Section names match the source standard or are appropriately normalized.
Requirement IDs	Requirement IDs match the standard exactly.
Requirement names	Requirement names are accurate and not over-summarized.
Requirement placement	Each requirement is under the correct section.
Missing content	No required clauses, subclauses, or requirements were missed.
Extra content	Guidance, definitions, appendices, and explanatory notes were not incorrectly imported as requirements.
Count discrepancies	Any difference between “found” and “imported” sections is understood and documented.



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TI Playbook 2:

“Generate Controls from Framework”

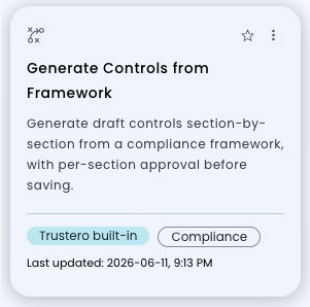
What this playbook does

The Generate Controls from Framework playbook generates draft controls from a selected compliance framework.

The playbook works section-by-section and requires human approval before continuing.

This is important because it prevents a full set of draft controls from being saved without review.

The output is a starter control set that can be added to the account and then refined through the existing Trustero workshop process.



Process

Follow the interactive steps and prompts, after selecting the “Generate Controls from Framework” TI Playbook.

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Human QA Checkpoint 2:

Section-Level Control Review

The Generate Controls from Framework playbook creates a natural QA checkpoint after each section.

This is where the GRC SME should decide whether to approve, regenerate, or provide feedback before moving forward.

Section-level QA focus areas

Review Area	What to Confirm
Requirement alignment	The draft controls actually support the requirements in the section.
Control usefulness	The controls describe real activities, processes, safeguards, or governance practices.
Not just restatement	The control is not merely a rewritten version of the requirement.
Appropriate specificity	The control is specific enough to be useful but not overly tailored to an unknown environment.
Evidence realism	The suggested evidence would reasonably exist in an organization.
Testability	A reviewer or auditor could test the control.
Duplicates	Similar controls are not unnecessarily repeated.
Over-creation	The number of controls generated makes sense for the section.
Assumptions	The control does not assume specific tools, teams, systems, or workflows unless required by the framework.

How This Connects to Existing Trustero Workshops

The generated controls are the starting point, not the finish line.

Once the starter controls are in the account, the existing Trustero workshop process should be used to tailor them to the customer's environment.